

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Thomas A. GRAY et al.
Serial No.: 10/631,834
Filed: August 1, 2003
For: CONTEXT AWARE CALL HANDLING SYSTEM
Art Group: 2614
Examiner: Quynh H. Nguyen

AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

July 12, 2007

Sir:

This is in response to the first Office Action dated April 17, 2007. Please amend the above-identified application as listed below and as set forth on the following pages:

Amendments to the Specification**Amendments to the Claims**

Remarks are included following the amendments.